

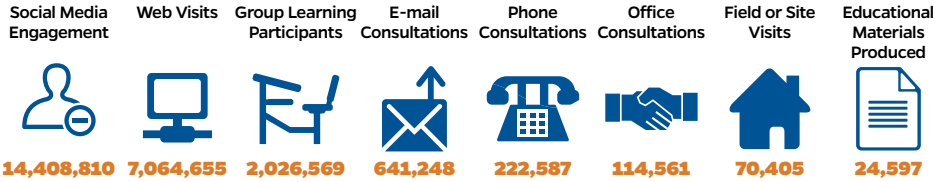
# ANNUAL REPORT

## UF/IFAS EXTENSION CONNECTIONS

In 2019, UF/IFAS Extension made

**24,573,432**

PERSONAL CONNECTIONS



Source: UF/IFAS Workload Database

## VALUE OF VOLUNTEERS

In 2019, UF/IFAS Extension had

**25,908**

VOLUNTEERS

who gave

**927,288**

HOURS OF SERVICE

\$25,222,234 value<sup>1</sup>

Source: UF/IFAS Workload Database  
<sup>1</sup>2019 National Value of Volunteer Time = \$27.20/hr, independentsector.org

## USE OF INFORMATION

In 2019, of participants surveyed,

**74%**

of those who used UF/IFAS Extension information said it

**SOLVED THEIR PROBLEM**

Source: Program Development and Evaluation Center

## MAKING AN IMPACT

In 2019, of participants surveyed,

**90%** reported some benefit

**40%** saved money or increased income

**34%** developed skills as a leader or volunteer

**28%** improved their health or well-being

**27%** conserved more water or energy



**467,145,870**

GALLONS OF WATER SAVED... ENOUGH WATER TO SUPPLY

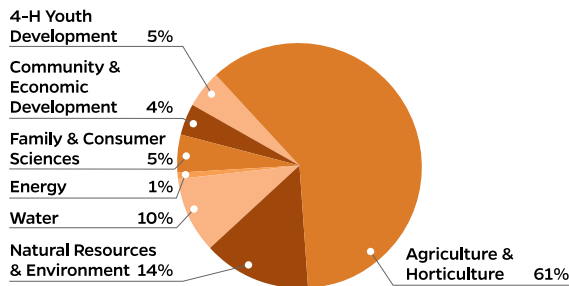


**5,308** HOUSEHOLDS WITH WATER FOR ONE YEAR

Source: Program Development & Evaluation Center  
<http://pddec.ifas.ufl.edu/impacts/landscapewaterconservation.pdf>

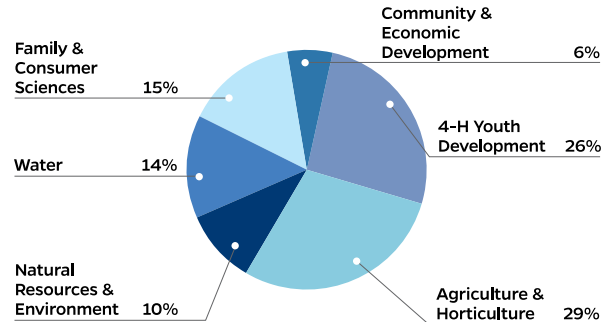
## STATE FACULTY BY PROGRAM AREA

State Extension faculty work with UF/IFAS researchers and county faculty to deliver new information and technology to assist Florida residents in solving problems.



## COUNTY FACULTY BY PROGRAM AREA

County faculty develop and deliver programs to Florida citizens based on input from local advisory committees, county commissioners and volunteers in collaboration with state faculty.



## CUSTOMER SATISFACTION

In 2019, the following percentages of clientele reported that UF/IFAS Extension's information was:



**95%**

up-to-date & accurate



**90%**

relevant



**95%**

easy to understand



**93%**

delivered on time

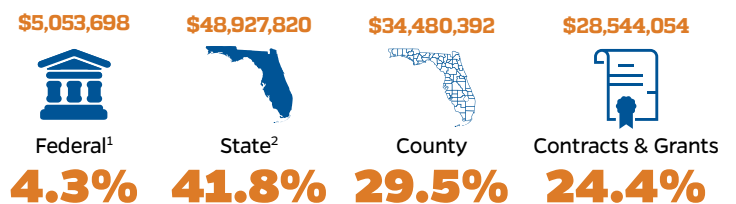
Source: Program Development and Evaluation Center

## UF/IFAS EXTENSION FUNDING SOURCES

In 2019-2020, UF/IFAS Extension received

**\$117,005,964**

from federal, state and local governments



Source: UF/IFAS Extension Administration Office  
<sup>1</sup>Federal funding includes Smith-Lever dollars only.  
<sup>2</sup>Does not include grants and contracts.