

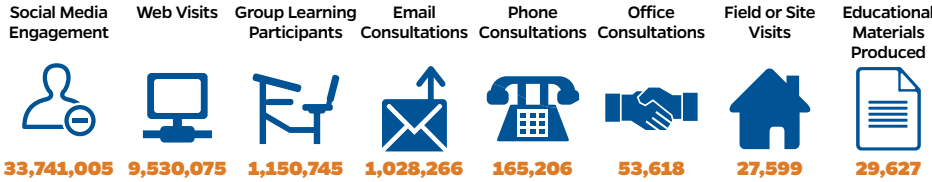
# ANNUAL REPORT

## UF/IFAS EXTENSION CONNECTIONS

In 2020, UF/IFAS Extension made

**45,696,514**

CONNECTIONS



Source: UF/IFAS Workload Database

## VALUE OF VOLUNTEERS

In 2020, UF/IFAS Extension had

**19,888**

VOLUNTEERS

who gave

**567,434**

HOURS OF SERVICE

\$16,194,566 value<sup>1</sup>

Source: UF/IFAS Workload Database  
<sup>1</sup>2020 National Value of Volunteer Time = \$28.54/hr, independentsector.org

## USE OF INFORMATION

In 2020, of participants surveyed,

**71%**

of those who used UF/IFAS Extension information said it

**SOLVED THEIR PROBLEM**

Source: Program Development and Evaluation Center

## MAKING AN IMPACT



**344,958,268**

GALLONS OF WATER SAVED... ENOUGH WATER TO SUPPLY



**3,920** HOUSEHOLDS WITH WATER FOR ONE YEAR

Source: Program Development & Evaluation Center  
<http://pdcc.ifas.ufl.edu/impacts/landscapewaterconservation.pdf>

In 2020, of participants surveyed,

**96%** reported some benefit

**46%** developed skills as a leader or volunteer

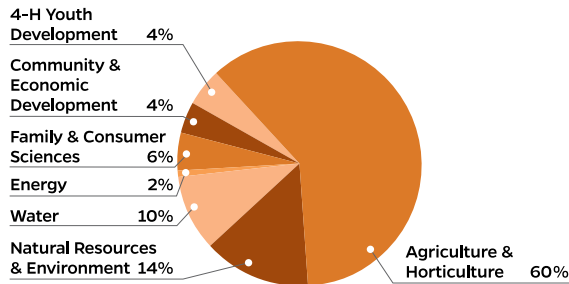
**36%** improved their health or well-being

**32%** conserved more water or energy

**31%** saved money or increased income

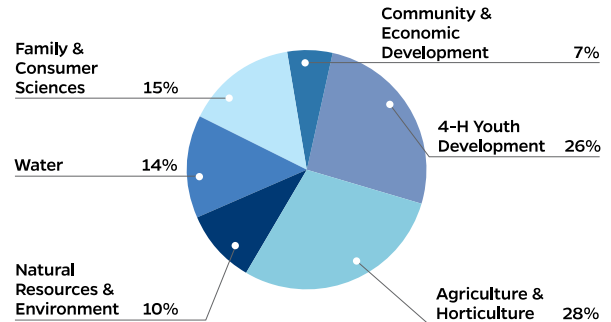
## STATE FACULTY BY PROGRAM AREA

State Extension faculty work with UF/IFAS researchers and county faculty to deliver new information and technology to assist Florida residents in solving problems.



## COUNTY FACULTY BY PROGRAM AREA

County faculty develop and deliver programs to Florida citizens based on input from local advisory committees, county commissioners and volunteers in collaboration with state faculty.



## CUSTOMER SATISFACTION

In 2020, the following percentages of clientele reported that UF/IFAS Extension's information was:



**97%**

up-to-date & accurate



**94%**

delivered on time



**95%**

easy to understand



**88%**

relevant

Source: Program Development and Evaluation Center

## UF/IFAS EXTENSION FUNDING SOURCES

In 2020-2021, UF/IFAS Extension received

**\$122,463,959**

\$5,041,560



Federal<sup>1</sup>

**4%**

\$51,327,099



State<sup>2</sup>

**42%**

\$35,850,767



County

**29%**

\$30,244,533



Contracts & Grants

**25%**

Source: UF/IFAS Extension Administration Office and UF Office of Research

<sup>1</sup>Federal funding includes Smith-Lever dollars only.  
<sup>2</sup>Does not include grants and contracts.

For the full annual report, visit [www.ifas.ufl.edu/annual-reports.shtml](http://www.ifas.ufl.edu/annual-reports.shtml)